

RESULTS CHAIN	DESCRIPTION	MEASUREMENT FACTORS	COMPONENTS
OUTCOME	Continuous improvement in performance, stability and adaptability.	Performance – Convert inputs to productive use.	Effectiveness, efficiency.
		Stability – Seek resolution to problems and remove barriers.	Institutionalisation, risk mitigation.
		Adaptability – Adapt to changing realities and demands.	Investment for innovation, continuous improvement.
OUTPUT	Products produced and services provided in line with development goals. Institutions can become stronger when enabled by appropriate policies, systems and processes.	Institutional arrangements – institutional reform and incentive mechanisms.	Organisational structure, roles and responsibilities, HR management, incentives, ethics, values, monitoring and evaluation systems, partnerships.
		Leadership – Leadership development.	Vision, communication, facilitation, negotiation, change management, risk management, mentoring, succession planning, attraction and retention.
		Knowledge – Education, training and learning.	Linking learning needs to policy, continued learning, links to education and research networks.
		Accountability – Accountability and voice mechanisms.	Accountability systems, checks and balances, feedback mechanisms, independent review, participatory processes and methods.